BADGER – INFRASTRUCTURE TRANSITION

CHALLENGE

Badger is a large hydro-excavation company with over 150 locations and significant growth. Badger was transitioning from managing IT locally to an enterprise-wide management environment. One of the major drivers was the deployment of Oracle to support its business. Another driver was the need to manage and control Cyber Security threats.

Badger needed a partner that could deliver program management services to build a strong plan by consolidating multiple workstreams into a single initiative and engage implementation and managed services teams to execute the plan. The initiative included deployment of a SDWAN network, replacement of all LAN and WLAN environments, deployment of a tier 1 and 2 helpdesk service, and transition devices into an Active Directory and Mobile Device Management (MDM) framework. All these services had to be in place to support the Oracle go-live which was occurring in roughly 8 months.

ACTION

The Novom team worked quickly to develop and document the requirements for each workstream, work with CXT180 to competitively bid the components of the project, and work with Badger to select the partners to make this successful. Novom was also instrumental in defining the one-time and operational budget along with the user community communications plan.

Novom evaluated the RFP results and worked with Badger to select the team that were best positioned to implement and maintain the solutions. Novom then led the effort to ensure the implementation occurred on time and was ready for the Oracle deployment.

RESULTS

Novom was successful in leading the effort in implementing the solutions required to support the goals of the project. Novom also worked with Badger and the selected teams to transition to managed services.

- ✓ 150+ Location SDWAN Network
- ✓ Active Directory Deployment
- ✓ LAN Deployment
- ✓ Application Integration
- ✓ Contact Center Deployment
- ✓ Competitive Bid Process

- ✓ Resilient Cloud Firewall Environment
- ✓ MDM Deployment
- ✓ WLAN Deployment
- ✓ Redundant Circuit Deployment
- ✓ Helpdesk Deployment
- ✓ Program Management